

## Mid-South earns certification

Mid-South Machine & Supply, Inc., a job-shop machine shop with additional production CNC machining capability, announces that it has achieved ISO 9001:2000 certification from BSI Inc., a quality management systems registrar.

Jack Elmore, quality manager for Mid-South said, "In order to be certified to this standard, Mid-South Machine has implemented a quality management system that defines, monitors, and measures the processes of the company. These processes include staff training, customer relations, order processing production, quality assurance and equipment maintenance. Our goal, as we continually improve our process, is to increase customer satisfaction to the highest levels, which ultimately leads to more business opportunities."

"Mid-South Machine has been committed to providing the highest of quality and service to our customers from the first day we began operations more than 20 years ago," said company president Barry Wilson. "This achievement assures our customers, employees and suppliers that we continue to be committed



to these objectives. We are very proud of all our team members here at Mid-South. It is through their hard work, diligence and commitment to quality that we were able to achieve this goal."

Gary Pearsons, president of BSI, said, "By earning ISO 9001:2000 certification, Mid-South Machine and Supply Inc. is further demonstrating their commitment to quality...The company's employees are committed to use well organized processes – ISO 9001:2000 certification can only serve to improve an already top-of-the-line business."

As part of the ISO 9001:2000 process BSI performed on-site assessments, examined Mid-South's documented procedures, and audited its overall operations. To determine continued compliance with ISO 9001:2000, BSI will periodically conduct routine surveillance audits of Mid-South's business operations.

Mid-South Machine has been in business since 1984 and currently employs more than 40 full- and part-time team members. The company is located at 2301 W. Broad St., Cookeville, TN 38501. For more information, call (931) 520-7567, fax 520-7643, or e-mail [sales@msmachine.com](mailto:sales@msmachine.com).